



**Brookfield
Properties**

**Emergency
Notification
System**

Brookfield Emergency Notification System (BENS)

BENS is an effective alert service that provides two-way, on-demand emergency messaging to a designated group of recipients across a variety of platforms.



SIMPLIFYING CRISIS MANAGEMENT

Crisis Management is a high priority for Brookfield. BENS offers a simple solution to ensure communicating natural disasters, such as floods, earthquakes and cyclones, and the threat posed by fire and terrorist activities is efficiently carried out.

BENS is an automated service so that you can be reached within minutes anytime, anywhere.



COMMUNICATE INSTANTLY

When every second counts, BENS ensures remote personnel receive messages immediately. From email to voicemail, mobile to smartphones, alerts are transmitted instantly to each recipient on multiple devices, increasing the likelihood of quick responses. BENS also allows responses to be viewed in real time.



CONFIRMED ALERTING AND RESPONSES

BENS is a state-of-the-art, two-way messaging and incident management service. It works across a variety of platforms, providing real-time message delivery and confirmation, including an audit trail.

BENS can guarantee you will know that a critical message was delivered.



REACH ANYONE, ANYWHERE, ON ANY DEVICE

BENS interfaces with more types of communication devices than any other alerting solution, and gives users the option of being reached multiple ways, so a vital message isn't missed in a crisis.

Features and benefits

Today there are more ways than ever to reach someone – voice calls, text messages, emails and more. When planning an emergency response, you want to know you can depend on any of these modes of communication.



MESSAGE DELIVERY TO MULTIPLE MODALITIES

Designed to reach anyone, anywhere, anytime, with any device.



GET WORD BACK

Send targeted, two-way communications and track all responses.



ALERT TRACER

Provides an audit trail for message tracking and reporting.



SIMPLICITY

Messages can be initiated through a web browser, via email, or from a smartphone.



SECURITY

No single point of failure. Secured by 128-bit encryption via web-based services.



SPEED

Messages go out immediately in text and voice formats, and they reach every type of device.



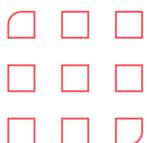
SCALE

Handles tens of thousands of calls and email, SMS, and smartphone messages per minute, and supports posting to Twitter and Facebook.



PROVEN

System has been tested successfully in real world crisis situations. BENS superior performance in extreme conditions has won it countless accolades.



Brookfield Properties
Brookfield Commercial Operations
Brookfield Place, Level 19, 10 Carrington Street, Sydney, NSW 2000
Phone: +61 2 9158 5100
Email: brookfieldoperations@brookfieldproperties.com